



## Information Technology Management Programme

Presented by the Department of Informatics, University of Pretoria

The **Information Technology Management Programme** provides you with an exploration into the key aspects involved in managing the resources of your organisation as technology manager, information officer or team leader in all branches of ICT. During the programme, you will be able to update and expand your knowledge of information technology management by relooking best-practice, strategic and practical considerations in an organisation's use or implementation of such technologies. You will also develop further knowledge of managing IT departments/divisions, systems development and service delivery, ICT auditing and business analysis, general IT management processes, as well as governance responsibilities and outsourcing organisations.

### Programme content

- Strategic Management of IT
- Application Systems Asset Management
- Financial Management in IT
- IT Service Delivery Management
- Managing the People Side of Information Systems
- IT and Business Law
- IT Project Management
- Planning and controlling IT

NEXT PAGE 

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## Learning outcomes

After successfully completing this course, you will

- have enhanced your practical knowledge and skills to lead information and IT related activities in the organisation at strategic, operational and project level
- have a good understanding of the principles and practices of ICT management and should be more effective in your position, and
- be knowledgeable and well-rounded in key positions.

## Who should enrol?

The programme is suitable for existing and emerging managers in IT departments, such as

- existing IT managers
- Chief Information Officers (CIOs)
- systems development managers
- service delivery managers, and
- IT project managers.

It also provides the necessary knowledge and understanding of the IT management process to specialists and professionals, such as

- IT auditors, and
- business analysts.

Similarly it provides the necessary knowledge and understanding of the IT management process to executives and managers who are charged with IT governance responsibilities such as

- members of IT steering committees
- IT executives, and
- staff from service providers, consulting organisations, contractors, etc. will benefit from a good knowledge and understanding of the processes to be found in typical IT departments.

## Programme fees

### R37 950.00 (VAT incl.)

All prescribed textbooks, notes, copies of slides and refreshments (classroom modules only) are included in the programme fee.

**Course fees must be paid in full 14 days prior to course start dates. Proof of payment can be submitted to [enrolments@enterprises.up.ac.za](mailto:enrolments@enterprises.up.ac.za)**

## Admission requirements

Prospective delegates should preferably have 4 years IT experience.

## Accreditation and certification

Enterprises University of Pretoria (Pty) Ltd is wholly owned by the University of Pretoria. As a public higher education institution, the University of Pretoria functions in accordance to the Higher Education Act 101 of 1997. Enterprises University of Pretoria offers short courses on behalf of the University and these short courses are not credit-bearing, and do not lead to formal qualifications on the National Qualifications Framework (NQF) – unless stated otherwise. Delegates who successfully complete a short course and comply with the related assessment criteria (where applicable) are awarded certificates of successful completion and/or attendance by the University of Pretoria.

## Registration and enquiries

### Programme coordinator

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### Programme leader

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NEXT PAGE 

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For quotations on in-house training, email [quote@enterprises.up.ac.za](mailto:quote@enterprises.up.ac.za)

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## Time Schedule 2019/20

<b>Strategic Management of IT (SMIT)</b> Prof Ian Strydom	Monday 3 July 2019 Tuesday 4 July 2019	08:00–17:00 08:00–17:00
<b>IT Service Delivery Management (ITSDM)</b> Prof Awie Leonard	Monday 8 July 2019 Tuesday 9 July 2019	08:00–17:00 08:00–17:00
<b>Managing the People Side of Information Systems (PSIS)</b> Dr Charles Cotter	Monday 5 August 2019 Tuesday 6 August 2019	08:00–17:00 08:00–17:00
<b>IT and Business Law (ITBL)</b> Mr Stef Coetzee	Monday 2 September 2019 Tuesday 3 September 2019	08:00–17:00 08:00–17:00
<b>IT Project Management (ITPM)</b> Prof Hanlie Smuts	Monday 7 October 2019 Tuesday 8 October 2019	08:00–17:00 08:00–17:00
<b>Application Systems Asset Management (ASAM)</b> Prof Ian Strydom	Monday 4 November 2019 Tuesday 5 November 2019	08:00–17:00 08:00–17:00
<b>Financial Management in IT (FMIT)</b> T.B.A	Monday 13 January 2020 Tuesday 14 January 2020	08:00–17:00 08:00–17:00
<b>Planning and Controlling IT (PCIT)</b> Dr Henk Pretorius	Monday 3 February 2020 Tuesday 4 February 2020	08:00–17:00 08:00–17:00

NEXT PAGE 

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