



Advanced Course in Employee Assistance Programmes

Presented by the Department of Social Work and Criminology,
University of Pretoria

24 November 2020

The **Advanced Course in Employee Assistance Programmes** provides you with more progressive knowledge and the necessary skills set to effectively coordinate and take Employee Assistance Programmes (EAPs) further in the workplace. The course equips you with further skills – as experienced EAP practitioner in private companies, government departments or service-provider organisations – by providing an extended, comprehensive overview and confirmation of relevant EAP standards. You will gain invaluable insights to be able to better evaluate the EAP, understand the business and commercial aspects of the EAP, apply different pricing models in the EAP, and design strategies for returns-on-investment (ROIs) in the field.

Course content

Day 1

- Overview and confirmation of the EAP standards
- EAP evaluation
- Commercial aspects of the EAP

Day 2

- Strategies for Return on Investment (ROI)
- Pricing models for the EAP

Day 3

- Written examination (2 hours)

Although the format will be dominated by contact sessions, the course will be enriched by workshop sessions, which imply active participation on the part of delegates. **Enterprises University of Pretoria reserves the right to change or adapt course content without prior notice.**

Learning outcomes

After successfully completing the course, you will be able to

- administer EAP evaluation
- understand the business component of the EAP
- apply different pricing models in the EAP field, and
- design strategies for ROI.

Who should enrol?

This course is ideal for you if you are an experienced EAP professional, including social workers, psychologists, psychometrists, human resource practitioners and other suitably qualified professionals.

Course fees

Course fees must be paid in full 14 days prior to course start dates. Proof of payment can be submitted to enrolments@enterprises.up.ac.za.

Admission requirements

Prospective delegates should at least have a relevant three-year bachelor's degree or equivalent, and successfully completed the Employee Assistance Programmes short course.

Assessment

In order to qualify for an official certificate issued by the University of Pretoria and endorsed by ICAS, you will be required to pass an examination written on the last day of the course. Successful Social Work delegates may qualify for 10 CPD points with the South African Council for Social Service Professions (SACSSP).

Accreditation and certification

Enterprises University of Pretoria (Pty) Ltd is wholly owned by the University of Pretoria. As a public higher education institution, the University of Pretoria functions in accordance with the Higher Education Act 101 of 1997. Enterprises University of Pretoria offers short courses on behalf of the University and these short courses are not credit-bearing, and do not lead to formal qualifications on the National Qualifications Framework (NQF) – unless stated otherwise. Delegates who successfully complete a short course and comply with the related assessment criteria (where applicable) are awarded certificates of successful completion and/or attendance by the University of Pretoria.

Registration and enquiries

Client Information Centre

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Course leader

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Since its local launch in 1999, ICAS has established itself as Africa's foremost specialist in the provision of behavioural risk management and employee wellbeing programmes – contributing to the health and performance of employees and organisations in all sectors of the economy. For more information, visit www.icas.co.za



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