



Introduction to the Employee Assistance Programme (EAP)

Presented by the Department of Social Work and Criminology, University of Pretoria

03 August - 21 September 2022

The **Online Course: Introduction to the Employee Assistance Programme (EAP)** provides an introductory background on the EAP as a field of specialisation. Due to the increase in employees experiencing psycho-social problems, which impacts on their personal lives and productivity, the EAP is acknowledged as a tool to assist such employees to overcome these problems, restore their productivity, and avoid disciplinary hearings and possible dismissal.

The University of Pretoria is the only tertiary institution offering this course.

Through this online course, access will be broadened to a wide community of professionals interested in entering the field of employee assistance for the first time.

Course content

These may be adapted without prior notice.

The Online Course: Introduction to the Employee Assistance Programme (EAP) provides an introductory background on the EAP as a field of specialisation by:

- covering relevant concepts and definitions
- identifying trends in the development of the EAP, both locally and internationally
- describing the role of work in the psycho-social functioning and productivity of the employee
- exploring and describing related fields such as organisational development (OD) in order to distinguish EAP from them, but also stimulate cooperation
- defining organisational climate and organisational culture and its influence on the EAP
- identifying legislation relevant to the EAP, especially in the absence of EAP-specific legislation.

Course structure

The course will only be offered online over a 3-month period. Classes will be offered once a week for 2 hours at a time. The course will be presented in English. Course content will be offered through availing PowerPoint presentations, backed by course notes and video clips on relevant topics.

Who should enrol?

This course is ideal for you if you wish to explore the EAP, having completed at least a 3-year qualification obtained through an accredited tertiary institution. Delegates will be exposed to the fields of social work, psychology, and human resource management, and persons contemplating a career in employee assistance and wellness.

Course fees

R7 700.00 per delegate (VAT incl.)

Course fees include all course materials.

A hard copy of the book by the course leader, published in 2018: 'Creating Legacy in EAP Business: The South African approach towards Employee Assistance', forms part of the course material.

Course fees must be paid in full 14 days prior to course start dates. Proof of payment can be submitted to enrolments@enterprises.up.ac.za.

Assessment

In order to qualify for an official certificate issued by the University of Pretoria, you will be required to complete online quizzes and assignments to be submitted online.

Accreditation and certification

Enterprises University of Pretoria (Pty) Ltd is wholly owned by the University of Pretoria. As a public higher education institution, the University of Pretoria functions in accordance with the Higher Education Act 101 of 1997. Enterprises University of Pretoria offers short courses on behalf of the University and these short courses are not credit-bearing, and do not lead to formal qualifications on the National Qualifications Framework (NQF) – unless stated otherwise. Delegates who successfully complete a short course and comply with the related assessment criteria (where applicable) are awarded certificates of successful completion and/or attendance by the University of Pretoria.

Candidates with a Social Work qualification qualify for 12.5 CPD points by the SACSSP.

Registration and enquiries

Client Information Centre

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Shifting knowledge to insight

