



Municipal Governance Excellence

Presented by the School of Public Management and Administration,
University of Pretoria

The **Municipal Governance Excellence** short course provides you with the requisite skills, expertise and knowledge of the municipal context and its dynamics in your role as municipal councillor. During the course, you will develop a good understanding of your oversight and leadership mandate as the community you serve places higher demands on capacity and expectations for service delivery.

You will come to understand the core dimensions of (i) acting as legitimate representative of the community you serve, (ii) providing general leadership and monitoring and oversight roles in the council, and (iii) acting as custodian of municipal resources (especially public finances).

Course content

- Municipal Leadership
- Community Profiling
- Business Presentation
- Public Speaking

Learning outcomes

After successfully completing this course, you will be able to

- comprehend and apply the principles of visionary, transformational and strategic leadership in local government
- comprehend particular leadership approaches, skills, and strategies
- set the leadership parameters to guide a metropolitan council towards a desired end-state
- appreciate the particular roles of various political leadership structures in council
- appreciate and comprehend the particular role of traditional leadership in local governance
- comprehend the role of administrative leadership in council to bind the administration and council as a single unit for municipal excellence
- comprehend the nature of urban planning and role of community engagement
- comprehend the nature, role, purpose and content of community profiles
- design a community profile in their area of jurisdiction
- develop a basic community engagement strategy that could lead to more effective service delivery projects
- design and deliver basic presentations concisely
- design and deliver informative presentations clearly
- speak confidently with appropriate rate, projection, movement, and vocal variety

- communicate and interact more effectively
- understand the nature and dynamics of various types of presentations
- effectively prepare presentations
- deliver presentations effectively
- evaluate the impact and success of presentations
- utilise the story strategy methodology of presentation and speeches
- overcome stage fright by managing physical symptoms
- achieve the meeting's objective, and
- have minimum amount of time taken for the meeting and time used effectively.

Who should enrol?

This course is ideal for you if you are a Caucus Whip or a Caucus Chairperson.

Accreditation and certification

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Registration and enquiries

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