



Policy Management, Implementation and Analysis in the Public Sector

Presented by the School of Public Management and Administration, University of Pretoria

The short course in **Policy Management, Implementation and Analysis in the Public Sector** provides you with the necessary knowledge to diagnose and identify current public policy issues, possible problems that may arise in policy formulation and implementation, as well as specific needs with regard to current situations in all three spheres of government.

During the course, you will not only gain the skills to solve basic operational problems related to service delivery and the delegation of tasks, but you will also gain insights to best-practice techniques and methods that can be used to formulate effective policies for the public sector.

Course content

This course uses the following learning map to achieve the policy deliverables contained in the course:

- Policy formulation
- Policy implementation
- Problem solving
- Policy analysis
- Delegation

Learning outcomes

After successfully completing this course, you will be able to

- identify and consult with stakeholders to determine needs, expectations and demands
- suggest solutions to the problems to successful policy implementation
- facilitate the solving of problems to ensure optimal and accessible service delivery
- solve basic operational problems relating to service delivery in order to achieve operational objectives, and
- use a variety of different models when formulating policies for the Public Sector.

Who should enrol?

This course is ideal for middle and senior managers involved in policy management.

Course fees

R6 450.00 per delegate (VAT incl.)

Course fees include course material and refreshments during contact days.

Course fees must be paid in full 14 days prior to course start dates. Proof of payment can be submitted to enrolments@enterprises.up.ac.za.

Admission requirements

Prospective delegates should at least have a National Senior Certificate/ Grade 12.

Accreditation and certification

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Registration and enquiries

Client Information Centre

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Course leader

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Shifting knowledge to insight

