



Public Policy, Problem Solving and Analysis for Public Sector Manager

Presented by the School of Public Management and Administration (SPMA), University of Pretoria

The **Public Policy, Problem Solving and Analysis for Public Sector Managers** short course aims to enhance your policy management capabilities by gaining the requisite skills and knowledge to identify, structure, assess and prioritise sectoral-specific policy issues and problems, while also mobilising resources for programme setting. Throughout the course, you will also analyse possible problems or constraints that might occur when preparing for policy formulation and implementation.

The course is presented according to a blended learning approach that incorporates face-to-face sessions, online support and the implementation of case studies, practical work, group assignments and presentations during contact sessions.

Course content

- Governance and policy formulation: implications for public service reform
- Problems or challenges when formulating and implementing policies
- Designing sectoral-specific policies and programmes to achieve policy objectives
- Policy implementation process
- Policy monitoring and achievement of policy deliverables
- Facilitating the achievement of service delivery objectives

Course structure

- Contact sessions: 3 days
- Assignment due date: 4 weeks after last contact session

Learning outcomes

- After successfully completing this course, you will be able to
- formulate sectoral-specific policies and programmes to direct and control the implementation of sectoral-specific policy programmes
 - monitor, evaluate and review the outputs and outcomes of programmes
 - facilitate the solving of problems or challenges after implementation of policies, and
 - determine whether policies have achieved their outputs and service delivery goals.

Who should enrol?

This course is specifically aimed at senior managers in the South African public sector and/or public service employees aspiring towards a managerial position.

Course fees

Course fees must be paid in full 14 days prior to course start dates. Proof of payment can be submitted to enrolments@enterprises.up.ac.za.

This course can also be presented as in-house training. Courses presented in-house may incur additional costs.

Admission requirements

Prospective delegates should at least have a minimum of three years' managerial experience in the public sector and/or a relevant tertiary qualification. Delegates who wish to pursue admission to the Master's in Public Administration (MPA) at the University of Pretoria should be in possession of a relevant bachelor's degree.

The SPMA Postgraduate Committee will consider exemption (credits) on some of the modules towards the course work MPA, on condition that delegates meet the minimum requirements as stated above.

Accreditation and certification

Enterprises University of Pretoria (Pty) Ltd is wholly owned by the University of Pretoria. As a public higher education institution, the University of Pretoria functions in accordance with the Higher Education Act 101 of 1997. Enterprises University of Pretoria offers short courses on behalf of the University and these short courses are not credit-bearing, and do not lead to formal qualifications on the National Qualifications Framework (NQF) – unless stated otherwise. Delegates who successfully complete a short course and comply with the related assessment criteria (where applicable) are awarded certificates of successful completion and/or attendance by the University of Pretoria.

Registration and enquiries

Client Information Centre

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Course leader

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Shifting knowledge to insight

